

# Corporate Aircraft Service Program (CASP<sup>SM</sup>)



## Maximize your aircraft dispatchability while reducing life cycle costs.

Keep your business jet's availability high while you enjoy budget certainty and simplicity with the Corporate Aircraft Service Program (CASP<sup>SM</sup>) from Rockwell Collins. CASP offers maintenance and service for your onboard avionics and cabin entertainment equipment, backed by the industry's most reliable support network. And with consolidated annual billing based on a forecast of your annual operating hours, CASP eliminates the guesswork from your maintenance and service expenses.

While you're raising your aircraft's dispatchability, you'll also be enhancing its value. A CASP-serviced aircraft carries the reputation of a well-maintained aircraft. One more benefit of a well-maintained aircraft – by increasing its service life, you lower its life cycle costs.

It's no wonder CASP has a customer renewal rate of 90 percent. Wherever you go, when you fly with CASP, you fly with confidence.

### KEY FEATURES

- › Rental/exchange – for an unlimited number of events, Rockwell Collins either ships you a part to use until your part is repaired or exchanges it
- › Reliability service bulletins – parts are upgraded to incorporate the latest reliability enhancements

- › Parts ship in 24 hours
- › Rockwell Collins customer service engineer provides on-site support
- › No charge for “no fault found” events
- › Equipment removal and refit labor – Rockwell Collins will cover this cost
- › No-charge troubleshooters/returns
- › FMC/MDC battery replacements
- › RVSM recertification labor

### KEY BENEFITS

- › Higher aircraft dispatchability
- › Subscription-based program manageability
- › Predictable budget
- › Full program portability with aircraft sale
- › Improved aircraft resale value

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Collins**

Building trust every day

### COMPONENT REPAIRS WITH COMPREHENSIVE RELIABILITY UPGRADES

Our extensive expertise in component repairs can minimize downtime and ensure that your aircraft is back in service as soon as possible. Component repairs and no-fault-found removals of avionics or cabin entertainment equipment on your aircraft are covered within your annual CASP subscription. In addition, the CASP reliability growth program provides a cost-effective, long-term solution to minimize cost of ownership by maximizing service life.

### REMOVAL AND REFIT

The extensive Rockwell Collins dealer network has maintenance and service facilities at many of the locations used by our customers. These on-site dealers/representatives can provide specialized assistance to remove defective components and refit a replacement component into your aircraft. This service is at no additional cost when you use an approved Rockwell Collins dealer.

### CONSOLIDATED ANNUAL BILLING

Overwhelming administration costs are a thing of the past. Under CASP, you will receive one invoice at the start of the annual program, based on your own forecast of operating hours. All you need to do is report your annual operating hours.

### INTERESTED?

Contact our CASP representatives at 800.713.7693, outside the United States at +1.319.295.4361 or email us at [casp@rockwellcollins.com](mailto:casp@rockwellcollins.com). You can also contact us through our website at [www.rockwellcollins.com](http://www.rockwellcollins.com), Service and Support tab.

When requesting a quote, simply provide:

- Contact information
- Aircraft type and serial number
- Forecast annual operating hours (subject to minimums)

A CASP representative will prepare a fixed price quotation and contract ready for signature.



### Building trust every day.

Rockwell Collins delivers smart communication and aviation electronic solutions to customers worldwide. Backed by a global network of service and support, we stand committed to putting technology and practical innovation to work for you whenever and wherever you need us. In this way, working together, we build trust. Every day.

### For more information, contact:

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